



Employee Dashboard Experience



After you log in, mySedgwick provides at-a-glance information about your claims via the My Claims, Claim Payment Information, Activity Stream, and Notifications sections. Additional features allow you to communicate with your claims examiner, view your Pharmacy Card information and access FAQs, Helpful Links and Videos.



To easily access the features described below, click the menu button  in the upper-left corner.


To explore a section in more depth, click . To return to this dashboard at any time, click **Home** at the top of the page.

My Claims

The My Claims section shows open claims within the last 24 months. Click a blue claim number to view details related to that claim.

Click  to view all of your claims or click  to view the [Learning Center](#).





BEGIN DATE / DATE OF INJURY	CLAIM NUMBER	SUBTYPE	STATUS	LEARNING CENTER
	Workers' Compensation-	Incident Only	Open	
	Workers' Compensation-	Incident Only	Open	






Claim Payment Information

The Claim Payment Information section shows the most recent payment information, including payment amount and the date the check was issued.



Click the blue claim number to view details related to that claim. If you have multiple claims, a claim drop-down menu appears, allowing you to view details for the selected claim.

Claim Payment Information				
Workers' Compensation - 		Workers' Compensation - 		
PAYEE:		PAYMENT AMOUNT:	\$89.00	OPEN DETAILS: 
CHECK ISSUE DATE:	4/10/2018	FROM - TO DATE:	4/9/2018 - 4/9/2018	

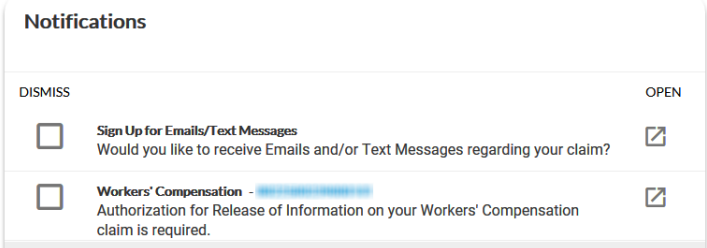


Click  to view details about the payment. Click  to see additional payment information related to the selected claim. For those employers who use our direct deposit feature, a message will appear allowing you to sign up for direct deposit if you have not already done so. Click the blue message to sign up for direct deposit. You will be asked to provide your bank account information, including routing and account numbers.

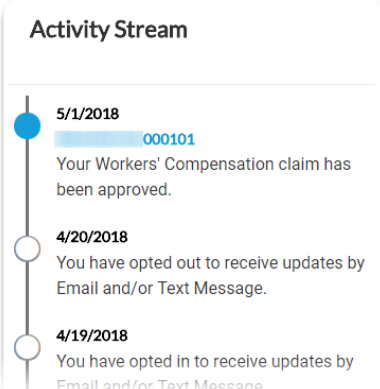
Notifications


This section displays updates and important events regarding your claims. Click **Open**  to view additional information about a notification. Check the **Dismiss** box beside one or more notifications and click **UPDATE**  to remove them from view. Click a blue claim number to view details related to that claim.

Click **Sign Up for Emails/Text Messages** to set your notification preferences for the receipt of texts or emails regarding your claim. For those employers who use our direct deposit feature, click **Sign Up For Direct Deposit**. You will be asked to provide your bank account information, including routing and account numbers.





Activity Stream



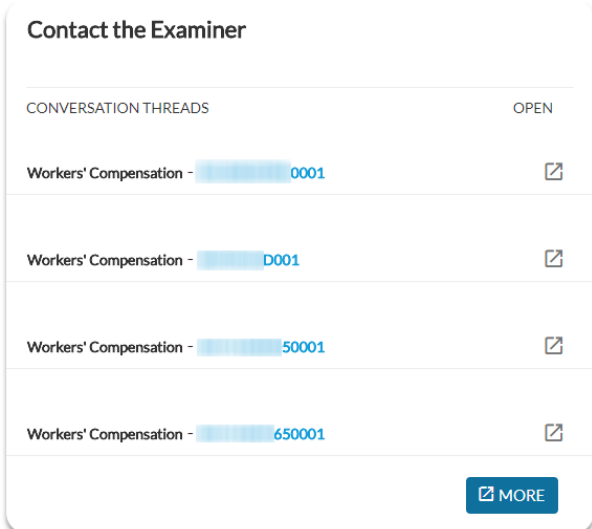
The Activity Stream shows you all milestone dates relating to your claim(s), with the most recent activity listed first. Click **MORE**  to open the Activity Stream page, from which you can enlarge an event node to see more detail by clicking the plus sign (+) to the left.

Click a blue claim number to view details related to that claim.

Contact the Examiner

This section enables you to send an email directly to your examiner from mySedgwick. Click **Open**  to view past messages sent for the claim, or send a new message. Type your question or message to the examiner in the text box at the bottom of the section and then select the method by which you wish to be contacted (**Phone** or **Email**). Click **MORE**  to view additional past messages.

Click a blue claim number to view details related to that claim.

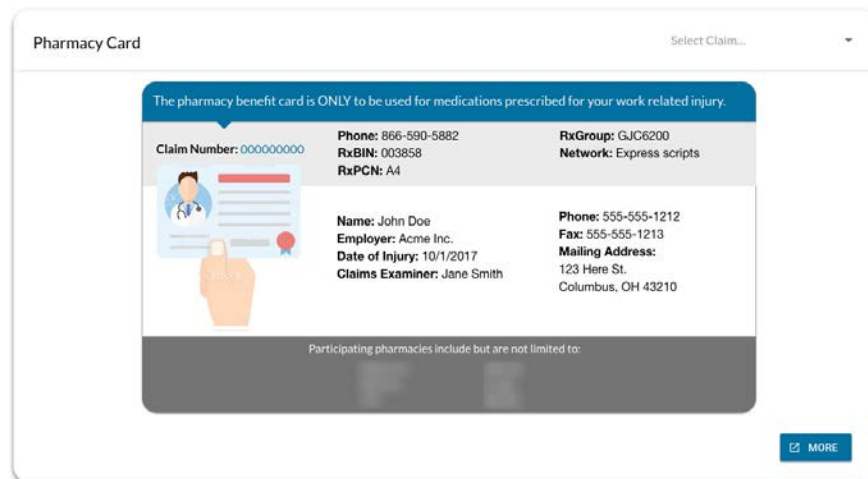


Pharmacy Card

This section allows you to view and print a pharmacy card for use in obtaining prescriptions related to your workplace injury or illness. This feature is only available if your employer has enrolled in Sedgwick Bill Review.

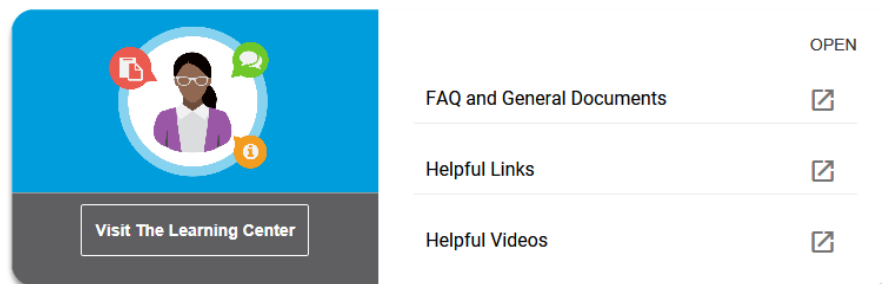
Click [MORE](#) to see additional information such as instructions for your pharmacist and medical provider. Click [EXPORT](#) to save your pharmacy card as a .pdf file for printing or emailing. If you have multiple claims, a **Select Claim** drop-down menu appears, allowing you view details for the selected claim.

Click the blue claim number to view details related to that claim.



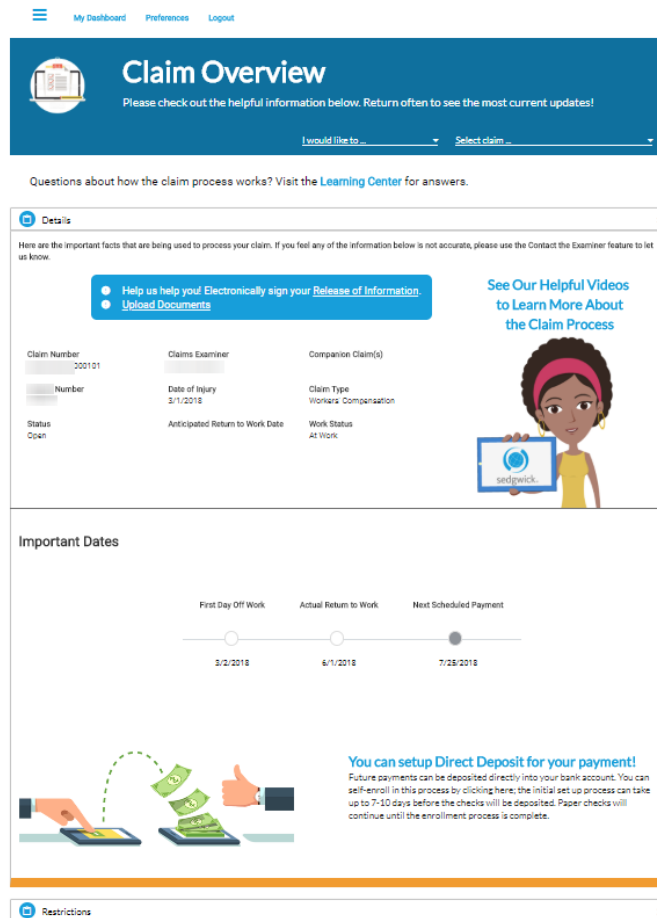
Learning Center

The Learning Center is a document library offering information to assist and educate you throughout the claims process. Click **Visit The Learning Center** to open the Learning Center and read about workers compensation claims processes, access FAQs, general documents and watch helpful videos.





Claim Overview

The Claim Overview page contains all of the information relevant to a claim. This page is available by clicking any blue claim number on your dashboard or My Claims page.



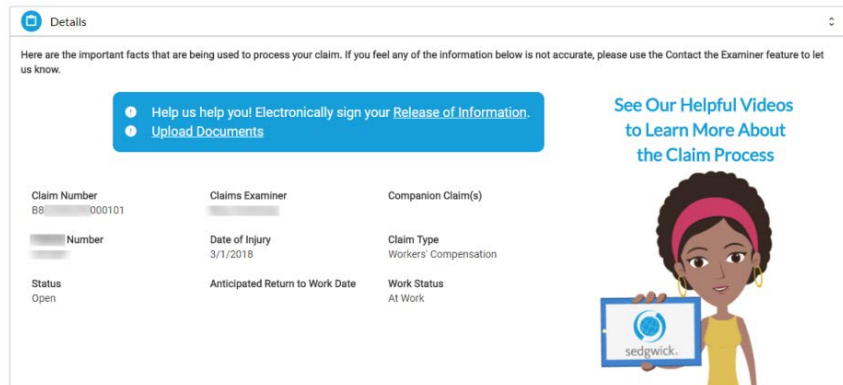
A number of helpful features are available from many sections of the Claim Overview page:

<p>I would like to...</p>	<p>Click this option to choose from additional tools. The list varies by type of claim and your role (as an employee or manager) but may include the following:</p> <ul style="list-style-type: none"> • Return to Search Results (managers only) • View Documents and Forms • Submit Mileage Reimbursement (employees only) • Upload Documents
<p>Select Claim</p>	<p>Click this option if you have multiple claims and would like to view another claim's details.</p>
	<p>Expand a collapsed section to view additional details.</p>
	<p>Collapse an expanded section to hide additional details.</p>

The Claim Summary screen provides the following sections:

Details

The Details section, shown here, provides basic information about your claim, including a time line of dates important to your claim. Reminders and links to useful tools and features may also appear at the top of this section.



Details

Here are the important facts that are being used to process your claim. If you feel any of the information below is not accurate, please use the Contact the Examiner feature to let us know.

- Help us help you! Electronically sign your Release of Information.
- Upload Documents

See Our Helpful Videos to Learn More About the Claim Process

Claim Number BB: 000101	Claims Examiner	Companion Claim(s)
Number	Date of Injury 3/1/2018	Claim Type Workers' Compensation
Status Open	Anticipated Return to Work Date	Work Status At Work

Payments

The Payments section lists recent or upcoming payments issued for your claim. Up to four payments are

displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane. Click [EXPORT](#) to save a list of payments to a .pdf or .csv file.

Note: This section not displayed if there are no existing or future payments for the claim, the claim's state of jurisdiction restricts this information, or if your employer requested this information not be displayed.

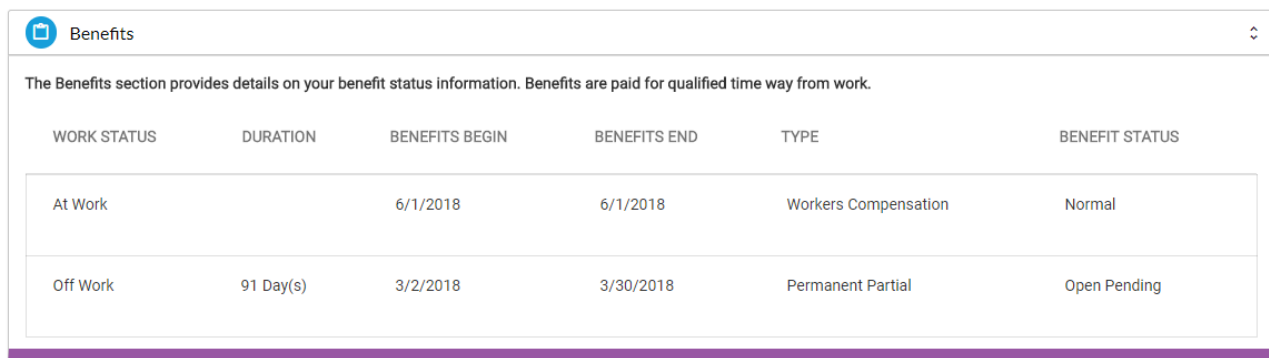
Restrictions

The Restrictions section displays work restrictions the employee is under (if applicable) and the dates to which the restrictions apply. Up to four restrictions are displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane.

Note: This section not displayed if there are no existing restrictions for the claim.

Benefits

This section provides information about your work status changes. Up to four records are displayed on this screen; if more are available for the claim, click [MORE](#) to display them in a pop-up pane.



Benefits

The Benefits section provides details on your benefit status information. Benefits are paid for qualified time away from work.

WORK STATUS	DURATION	BENEFITS BEGIN	BENEFITS END	TYPE	BENEFIT STATUS
At Work		6/1/2018	6/1/2018	Workers Compensation	Normal
Off Work	91 Day(s)	3/2/2018	3/30/2018	Permanent Partial	Open Pending

Health & Wellness Management

The Health & Wellness Management section provides features for managing your medical provider contacts, finding medical providers, and contacting a nurse with questions about your injury or treatment.

Note: This section is not displayed if your employer does not use the Find a Medical Provider or nurse call back features.

Contact Preferences

This section lists your contact information, including your address, home phone, mobile number, and email address. You can edit this information and also indicate whether you would like to receive emails and text messages about your claim.

Contact Preferences

This is the information where we will contact you with important claim updates. Please make sure it is accurate. To get the quickest updates on your claim, please make sure you opt in for text and email!

Hire Date	Employee ID
10/11/2007	

Contact Address
Dr.
Lexington, KY 40505
USA

Home Phone
777555

Mobile Phone

Email

[Edit](#)

Would you like to receive Emails and/or Text Messages regarding your claim?

If you would like us to send you electronic status updates regarding your claim, payment, and receipt of documentation sign up here.

